

Report for Dienst Social Zaken en Werkgelegenheid Noardwest Fryslân

Report Creator: Pronamic, September 23, 2020

Evaluation Commissioner: Dienst Social Zaken en Werkgelegenheid Noardwest Fryslân

Summary of the evaluation findings

Scope of the evaluation

Website name	Dienst Social Zaken en Werkgelegenheid Noardwest Fryslân
Scope of the website	All web content of the website of De Dienst Noardwest Fryslân, located at - https://www.sozawe-nw-fryslan.nl/ (https://www.sozawe-nw-fryslan.nl/) - https://www.sozawe-nw-fryslan.nl/de-dienst/contact/ (https://www.sozawe-nw-fryslan.nl/de-dienst/contact/) - https://www.sozawe-nw-fryslan.nl/werk-en-inkomen/werk-en-inkomen-algemeen/ (https://www.sozawe-nw-fryslan.nl/werk-en-inkomen/werk-en-inkomen-algemeen/) - https://www.sozawe-nw-fryslan.nl/samen-in-beweging-gratis-lessen-gemeente-harlingen/ (https://www.sozawe-nw-fryslan.nl/samen-in-beweging-gratis-lessen-gemeente-harlingen/) - https://www.sozawe-nw-fryslan.nl/de-dienst/veelgestelde-vragen/ (https://www.sozawe-nw-fryslan.nl/de-dienst/veelgestelde-vragen/)
WCAG Version	WCAG 2.1
Conformance target	Level AA
Additional evaluation requirements	The report will include a description of the problem and repair suggestions for any errors listed.
Accessibility support baseline	Chrome, Edge, Firefox, Safari, Opera
Relied upon technologies	<ul style="list-style-type: none"> • HTML5 • CSS • SVG • DOM

Overview of audit results

Results of Level AA

Principle	Level A	Level AA
1. Perceivable	7 / 9	10 / 11
2. Operable	13 / 14	3 / 3
3. Understandable	5 / 5	5 / 5
4. Robust	0 / 2	1 / 1
Total	25 / 30	19 / 20

Detailed audit results

Principle 1 Perceivable

1.1 Text Alternatives

1.1.1 Non-text Content: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: ALT attribut niet gespecificeerd voor alle afbeeldingen

1.2 Time-based Media

1.2.1 Audio-only and Video-only (Prerecorded): (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

1.2.2 Captions (Prerecorded): (Level A)



Results for the entire sample:

Outcome: Not present

Findings: Geen vooraf opgenomen audio content

1.2.3 Audio Description or Media Alternative (Prerecorded): (Level A)



Results for the entire sample:

Outcome: Not present

Findings: Geen vooraf opgenomen video content

1.2.4 Captions (Live): (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: Geen audio content op de pagina

1.2.5 Audio Description (Prerecorded): (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: Geen video content op de pagina

1.3 Adaptable

1.3.1 Info and Relationships: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: Ontbreken inhoud koptekst, ontbreken label input element in sidebar, ontbreken heading markup en geen logische kopstructuur voor uitklapbare elementen in de sidebar.

1.3.2 Meaningful Sequence: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

1.3.3 Sensory Characteristics: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

1.3.4 Orientation: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

1.3.5 Identify Input Purpose: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

1.4 Distinguishable

1.4.1 Use of Color: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

1.4.2 Audio Control: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: Audio plays not automatically

1.4.3 Contrast (Minimum): (Level AA)



Results for the entire sample:

Outcome: Failed

Findings: Elementen hebben een onvoldoende contrast niveau.

1.4.4 Resize text: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

1.4.5 Images of Text: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

1.4.10 Reflow: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

1.4.11 Non-text Contrast: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

1.4.12 Text Spacing: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

Results for: (<https://www.sozawe-nw-fryslan.nl/>)

Outcome: Not checked

Findings: Space between paragraphs is insufficient

Results for: (<https://www.sozawe-nw-fryslan.nl/contact/>)

Outcome: Not checked

Findings: Space between paragraphs is insufficient

Results for: (<https://www.sozawe-nw-fryslan.nl/werk-en-inkomen/werk-en-inkomen-algemeen/>)

Outcome: Not checked

Findings: Space between paragraphs is insufficient

Results for: (<https://www.sozawe-nw-fryslan.nl/samen-in-beweging-gratis-lessen-gemeente-harlingen/>)

Outcome: Not checked

Findings: Space between paragraphs is insufficient

Results for: (<https://www.sozawe-nw-fryslan.nl/de-dienst/veelgestelde-vragen/>)

Outcome: Not checked

Findings: Space between paragraphs is insufficient

1.4.13 Content on Hover or Focus: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

Principle 2 Operable

2.1 Keyboard Accessible

2.1.1 Keyboard: (Level A)



Results for the entire sample:

Outcome: Passed**Findings:** –

2.1.2 No Keyboard Trap: (Level A)



Results for the entire sample:

Outcome: Passed**Findings:** –

2.1.4 Character Key Shortcuts: (Level A)



Results for the entire sample:

Outcome: Not present**Findings:** Geen sneltoets geïmplementeerdResults for: (<https://www.sozawe-nw-fryslan.nl/>)**Outcome:** Not checked**Findings:** No keyboard shortcut implementedResults for: (<https://www.sozawe-nw-fryslan.nl/contact/>)**Outcome:** Not checked**Findings:** No keyboard shortcut implementedResults for: (<https://www.sozawe-nw-fryslan.nl/werk-en-inkomen/werk-en-inkomen-algemeen/>)**Outcome:** Not checked**Findings:** No keyboard shortcut implementedResults for: (<https://www.sozawe-nw-fryslan.nl/samen-in-beweging-gratis-lessen-gemeente-harlingen/>)**Outcome:** Not checked**Findings:** No keyboard shortcut implementedResults for: (<https://www.sozawe-nw-fryslan.nl/de-dienst/veelgestelde-vragen/>)**Outcome:** Not checked**Findings:** No keyboard shortcut implemented

2.2 Enough Time

2.2.1 Timing Adjustable: (Level A)



Results for the entire sample:

Outcome: Not present**Findings:** –

2.2.2 Pause, Stop, Hide: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

2.3 Seizures and Physical Reactions

2.3.1 Three Flashes or Below Threshold: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

2.4 Navigable

2.4.1 Bypass Blocks: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: Anker verwijzing naar niet bestaande ID

2.4.2 Page Titled: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

2.4.3 Focus Order: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

2.4.4 Link Purpose (In Context): (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

2.4.5 Multiple Ways: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

2.4.6 Headings and Labels: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

**2.4.7 Focus Visible:** (Level AA)

Results for the entire sample:

Outcome: Not present**Findings:** Geen toetsenbord bedienbare gebruikersinterface

2.5 Input Modalities

2.5.1 Pointer Gestures: (Level A)

Results for the entire sample:

Outcome: Not present**Findings:** Geen gebaren aanwezig**2.5.2 Pointer Cancellation:** (Level A)

Results for the entire sample:

Outcome: Not present**Findings:** Geen aanwijzer aanwezig**2.5.3 Label in Name:** (Level A)

Results for the entire sample:

Outcome: Passed**Findings:** –**2.5.4 Motion Actuation:** (Level A)

Results for the entire sample:

Outcome: Not present**Findings:** Geen apparaatbeweging of gebruikersbeweging aanwezig

Principle 3 Understandable

3.1 Readable

3.1.1 Language of Page: (Level A)

Results for the entire sample:

Outcome: Passed**Findings:** –**3.1.2 Language of Parts:** (Level AA)

Results for the entire sample:

Outcome: Passed**Findings:** –

3.2 Predictable

3.2.1 On Focus: (Level A)

Results for the entire sample:

Outcome: Passed

Findings: –

3.2.2 On Input: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

3.2.3 Consistent Navigation: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

3.2.4 Consistent Identification: (Level AA)



Results for the entire sample:

Outcome: Passed

Findings: –

3.3 Input Assistance

3.3.1 Error Identification: (Level A)



Results for the entire sample:

Outcome: Not present

Findings: –

3.3.2 Labels or Instructions: (Level A)



Results for the entire sample:

Outcome: Passed

Findings: –

3.3.3 Error Suggestion: (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: –

3.3.4 Error Prevention (Legal, Financial, Data): (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: –

Principle 4 Robust

4.1 Compatible

4.1.1 Parsing: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: Duplicate attribuutwaarde

4.1.2 Name, Role, Value: (Level A)



Results for the entire sample:

Outcome: Failed

Findings: Input in de sidebar heeft geen naam beschikbaar.

4.1.3 Status Messages: (Level AA)



Results for the entire sample:

Outcome: Not present

Findings: –

Sample of audited web pages

Home page <https://www.sozawe-nw-fryslan.nl/> (<https://www.sozawe-nw-fryslan.nl/>)

Contact page <https://www.sozawe-nw-fryslan.nl/contact/> (<https://www.sozawe-nw-fryslan.nl/contact/>)

Detail page <https://www.sozawe-nw-fryslan.nl/werk-en-inkomen/werk-en-inkomen-algemeen/>
(<https://www.sozawe-nw-fryslan.nl/werk-en-inkomen/werk-en-inkomen-algemeen/>)

Event page <https://www.sozawe-nw-fryslan.nl/samen-in-beweging-gratis-lessen-gemeente-harlingen/>
(<https://www.sozawe-nw-fryslan.nl/samen-in-beweging-gratis-lessen-gemeente-harlingen/>)

FAQ page <https://www.sozawe-nw-fryslan.nl/de-dienst/veelgestelde-vragen/> (<https://www.sozawe-nw-fryslan.nl/de-dienst/veelgestelde-vragen/>)

Related WCAG 2 resources

- [Web Content Accessibility Guidelines \(WCAG\)](http://www.w3.org/WAI/standards-guidelines/wcag/) (<http://www.w3.org/WAI/standards-guidelines/wcag/>)
Overview: www.w3.org/WAI/intro/wcag
- [How to Meet WCAG 2.1 Quick Reference](http://www.w3.org/WAI/WCAG21/quickref/) (<http://www.w3.org/WAI/WCAG21/quickref/>)
www.w3.org/WAI/WCAG21/quickref/
- [WCAG Evaluation Methodology \(WCAG-EM\)](http://www.w3.org/WAI/eval/conformance/) (<http://www.w3.org/WAI/eval/conformance/>)
Overview: www.w3.org/WAI/eval/conformance